



## CLEC APPLICATION FOR REGISTRATION

### 1. General Information

Federal Identification Number 27-0369194

Date of Application July 6, 2010

Legal Name Crexendo Business Solutions, Inc.

Trade Name (d/b/a)  
in New Hampshire

Contact Person Jeff Korn, Chief Legal Officer

Complete Mailing Address 10201 South 51st Street  
Phoenix, Arizona 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address sales@crexendo.com

### 2. History of Applicant

a. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been convicted of any felony not annulled by a court?

No

b. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers had any civil, criminal or regulatory sanctions or penalties imposed pursuant to any state or federal consumer protection law or regulation?

No

c. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?

No

d. Is the applicant, or are any of the general partners, corporate officers, director of the company, limited liability company managers or officers currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?

No

e. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been denied certification in any other state.

If so, please list each state.

No

f. If the answer to any of the questions in a through e above is yes, please attach an explanation.



### 3. Service

List the three primary telecommunications services the company will provide:

a. See Exhibit A

b.

c.

Identify the applicant's proposed service area:

FairPoint Communications Inc. exchanges

### 4. Required Attachments

a. A copy of the New Hampshire Secretary of State Certificate of Authority

See Exhibit B

b. Proof of Surety Bond, if applicable

See Exhibit C

c. Form CLEC-1, Contact Information

See Exhibit D

d. A copy of the CLEC's complete rate schedule

See Exhibit E

e. A copy of Form CLEC -11, Adoption of Model Tariff, if applicable

See Exhibit F

### 5. Compliance Statements

I attest that the applicant will comply with all applicable New Hampshire laws and all Commission policies, rules and orders. [Puc 1304.02(a)(7)]

 (initial)

I attest that the applicant has the necessary managerial qualifications, technical competence and financial resources to operate the CLEC for which the applicant seeks registration.

 (initial)

I attest that the applicant agrees to use FairPoint Communications Inc.'s New Hampshire rates for intraLATA switched access, as filed in Tariff 85, including future changes, or charge a lower rate. In the event the applicant believes a higher rate is justified, the applicant will file a separate petition with evidence supporting the higher rate.

 (initial)



## 6. Signature

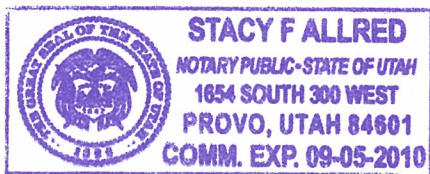
I, Jeff Korn, declare under penalty of perjury that I am authorized to make this verification for and on behalf of the applicant; that I have read the information provided by the applicant in the foregoing document and any and all attachments, and am informed and believe the same are true, and on that ground, affirm that the matters stated herein are true.

Jeff Korn Signed Chief Legal Officer Title

Subscribed and sworn before me this 29<sup>th</sup> (day) of June (month) in the year 2010

County of Utah

State of Utah



Stacy F. Allred  
Notary Public/Justice of the Peace  
My Commission expires 9-05-2010

## EXHIBITS

- Exhibit A -- Nature of Service
- Exhibit B -- New Hampshire Secretary of State
- Exhibit C -- Request for Waiver of Surety Bond
- Exhibit D -- CLEC-1, Contact Information
- Exhibit E -- Rate Schedule
- Exhibit F -- CLEC 11, Adoption of Model Tariff
- Exhibit G -- Contact Escalation List

## Exhibit A -- Nature of Services

Upon initiation of service in New Hampshire, Crexendo Business Solutions, Inc., (Crexendo) proposes to offer resold local exchange services, and local services using Unbundled network elements purchased from FairPoint Communications Inc. through a wholesale commercial agreement. Such services will be provided by utilizing FairPoint Communications Inc. facilities. Crexendo intends to provide all forms of intrastate local exchange telecommunications services including:

- A. Local Exchange Services for business and residence customers that will enable customers to originate and terminate local calls in the local calling area served by FairPoint Communications Inc., including local dial tone and custom calling features..
- B. Switched local exchange services, including basic service, trunks, carrier access, and any other switched local services that currently exist or will exist in the future.
- C. Non-switched local services (e.g., private line) that currently exist or will exist in the future.
- D. Centrex and/or Centrex-like services that currently exist or will exist in the future.
- E. Digital subscriber line, ISDN, PRI, and other high capacity line services.

Crexendo seeks authority to resell and provide local exchange services initially throughout the State in the areas served by FairPoint Communications Inc. Since Applicant will providing service initially in the same local exchanges as service is provided by FairPoint Communications Inc., which has service area maps on file with the Commission, no maps of the proposed service area are being filed by Applicant, and Applicant hereby concurs with such maps and respectfully requests a waiver of the requirement to file service area maps.

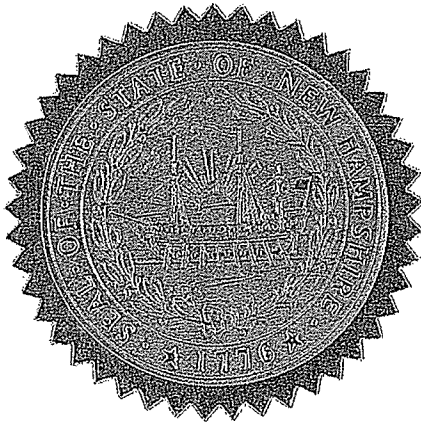
Exhibit B -- New Hampshire Secretary of State

# State of New Hampshire

## Department of State

### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that Crexendo Business Solutions, Inc., a(n) Arizona corporation, is authorized to transact business in New Hampshire and qualified on May 13, 2010. I further certify that all fees required by the Secretary of State's office have been received.



In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 14<sup>th</sup> day of May, A.D. 2010

A handwritten signature in cursive script, reading "William M. Gardner".

William M. Gardner  
Secretary of State

Exhibit C -- Request for Waiver of Surety Bond

Crexendo Business Solutions, Inc. will not require any customer deposits or do any advance billing



Exhibit D -- CLEC-1, Contact Information



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
603-271-2431  
www.puc.nh.gov

NHPUC Form CLEC-1  
Contact Information  
Page 1 of 4  
Puc 449.02  
Rev. 12/06/04

## CONTACT INFORMATION

A telecommunications carrier must complete this form: 1) When requesting authorization to provide telecommunications service in New Hampshire by the Public Utilities Commission, 2) Annually, on or before March 31 of each year, or 3) When there have been changes to the information previously reported.

☐ Check here if you would prefer electronic notices rather than notice by US Mail      Date July 6, 2010

### 1. General Information

Federal Identification Number 27-0369194

CLEC Authorization Number \_\_\_\_\_

Legal Name Crexendo Business Solutions, Inc.

Trade Name d/b/a  
in New Hampshire \_\_\_\_\_

Complete Mailing Address 10201 South 51st Street  
PHOENIX, ARIZONA 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address SALES@CREXENDO.COM

Website WWW.CREXENDO.COM

### 2. Person Responsible for Preparing the CLEC Annual Report

Name JEFF KORN

Title CHIEF LEGAL OFFICER

Complete Mailing Address 10201 South 51st Street  
PHOENIX, ARIZONA 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address JKORN@STORESONLINE.COM



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NHPUC Form CLEC-1  
Contact Information  
Page 2 of 4  
Puc 449.02  
Rev. 12/06/04

### 3. Person Responsible for Paying Assessment Bills

Name JEFF KORN

Title CHIEF LEGAL OFFICER

Complete Mailing Address 10201 South 51st Street  
PHOENIX, ARIZONA 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address JKORN@STORESONLINE.COM

### 4. Regulatory Contact

Name JEFF KORN

Title CHIEF LEGAL OFFICER

Complete Mailing Address 10201 South 51st Street  
Phoenix, Arizona 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address JKORN@STORESONLINE.COM

### 5. Person that Commission's Consumer Affairs Department Should Call Regarding Customer Complaints

Name JEFF KORN

Title CHIEF LEGAL OFFICER

Complete Mailing Address 10201 South 51st Street  
Phoenix, Arizona 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address JKORN@STORESONLINE.COM



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NHPUC Form CLEC-1  
Contact Information  
Page 3 of 4  
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Rev. 12/06/04

#### 6. Director of Customer Service

Name PATRICIA CREVISTON  
Title CUSTOMER SUPPORT MANAGER  
Complete Mailing Address 10201 South 51st Street  
PHOENIX, ARIZONA 85044  
Phone Number (866) 621-6111  
Fax Number (801) 426-6712  
E-mail Address CREXENDO@MYQUICKRESPONSE.COM

#### 7. Company Officer Responsible for Customer Service

Name JEFF KORN  
Title CHIEF LEGAL OFFICER  
Complete Mailing Address 10201 South 51st Street  
Phoenix, Arizona 85044  
Phone Number (801) 227-0004  
Fax Number (801) 426-6712  
E-mail Address JKORN@STORESONLINE.COM

#### 8. End User Customer Service

Toll free 800 Number (866) 621-6111  
Fax Number (801) 426-6712  
E-mail Address CREXENDO@MYQUICKRESPONSE.COM  
Hours of Operation The Company's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.

#### 9. End User Repair Service

Toll free 800 Number (866) 621-6111  
Fax Number (801) 426-6712  
E-mail Address CREXENDO@MYQUICKRESPONSE.COM  
Hours of Operation The Company's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.



#### 10. Names and Titles of Principal Officers

Name	Title
Steven G. Mihaylo	Chief Executive Officer
Jeff Korn	Chief Legal Officer

#### 11. Contact Escalation List

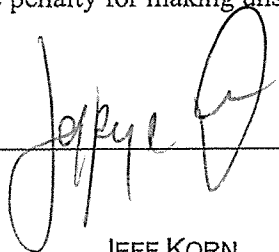
Please attach a contact escalation list, including, name, phone number and e-mail address for first level contacts, directors and company officers responsible for the following: network, interconnection; and provisioning.

See Exhibit G

#### 12. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized  
Representative  
Signature

  
\_\_\_\_\_  
JEFF KORN

Title CHIEF LEGAL OFFICER

Printed Name

Date 6-29-10

NH CLEC App

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431. Please mail any documents to the above address.

Exhibit E -- Rate Schedule



**CLEC RATE SCHEDULE  
COVER SHEET**

**1. General Information**

Federal Identification Number 27-0369194

CLEC Authorization Number \_\_\_\_\_ OR Date of Application July 6, 2010

Legal Name Crexendo Business Solutions, Inc.

Trade Name (d/b/a)  
in New Hampshire \_\_\_\_\_

Regulatory Contact Jeff Korn, Chief Legal Officer

Complete Mailing Address  
10201 South 51st Street  
Phoenix, Arizona 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address sales@crexendo.com

**2. Attachments**

Attach rate sheets, and include

- The name of the service as appears on customer bills;
- The name of the service as appears on company provisioning documents;
- A brief description of service;
- The price at which the service is offered; and
- The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

See Continuation of Exhibit E

**3. Signature**

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized  
Representative Signature \_\_\_\_\_

Printed Name Jeff Korn

Title Chief Legal Officer

Date 6-29-10

NH CLEC App

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
Please mail any documents to the above address.

**RATE SHEET**  
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### General Customer Rate Information

1. Name of the service as appears on customer bills:  
  
Local Exchange Telecommunications Services
2. Name of the service as appears on company provisioning documents:  
  
Intrastate IntraLATA Residential MTS Rates  
Intrastate IntraLATA Business MTS Rates  
Business Local Exchange Rates  
Residential Local Exchange Rates
3. A brief description of service:  
  
Local Dial Tone and custom calling features, private line, high capacity line
4. The price at which the service is offered; and  
  
See Page 3 - 11 of this Rate Sheet
5. The date on which the price is effective.

Upon Approval from New Hampshire Public Utilities Commission

### Intrastate IntraLATA Residential MTS Rates

All Calls	Day		Evening		Night	
	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)
Mileage						
124	0.0135	0.0035	0.0125	0.0025	0.0117	0.0017

Surcharges	Per Call (\$)
Directory Assistance	
Private Phones (5)	0.40
Public Phones	0.00
Calling Card	0.65
Operator-Assisted	
Automated Service	1.05
Live Operator	1.65
Person-to-Person	3.55
Coin Sent-Paid	0.70

Usage Discounts	Credit (\$)
Day Usage Only	
Minutes of Use	
480	0.00
4800	0.08
4801 +	0.11

## Intrastate IntraLATA Business MTS Rates

All Calls	Day		Evening		Night	
	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)	First Second (\$)	Add'l. Second (\$)
Mileage						
124	0.0135	0.0035	0.0125	0.0025	0.0117	0.0017

Surcharges	Per Call (\$)
------------	------------------

Directory Assistance	
Private Phones (5)	0.40
Public Phones	0.00
Calling Card	0.65
Operator-Assisted	
Automated Service	1.05
Live Operator	1.65
Person-to-Person	3.55
Coin Sent-Paid	0.70

Usage Discounts	
Day Usage Only	Credit
Minutes of Use	(\$)
480	0.00
4800	0.08
4801 +	0.11

## Business Local Exchange Rates

		Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Individual Line &amp; Multiline Key</b>						
	Rate Class A	27.70	60.00		20.86	60.00
	Rate Class B	31.71	60.00		20.86	60.00
	Rate Class C	35.89	60.00		20.86	60.00
	Rate Class D	40.27	60.00		20.86	60.00
	Rate Class E	44.63	60.00		20.86	60.00
<b>PBX Trunk</b>						
	Rate Class A	40.81	60.00		21.01	60.00
	Rate Class B	46.92	60.00		21.01	60.00
	Rate Class C	53.29	60.00		21.01	60.00
	Rate Class D	59.97	60.00		21.01	60.00
	Rate Class E	66.60	60.00		21.01	60.00
<b>Direct Inward Dialing (DID)</b>						
DID Station Numbers						
100 DID Station Numbers	ND8	37.40	26.76	ND8	37.40	26.76
DID Trunk Termination						
First 10 Trunks, Each		89.05	42.56		89.05	42.56
Additional Trunks, Each		44.53	42.56		44.53	42.56
<b>Usage Allowance</b>		N/A	N/A		6.00	N/A
		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>
<b>Usage Charges</b>						
Peak Hours						
	Call Area B	N/A	N/A		0.0700	0.0300
	Call Area B	N/A	N/A		0.0900	0.0400
Off-Peak Hours						
	Call Area B	N/A	N/A		0.0550	0.0150
	Call Area B	N/A	N/A		0.0700	0.0200

## Business Local Exchange Rates (Cont'd.)

	USOC	Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Additional Charges</b>						
Federal Universal Service Fund						
Individual Line		0.59	0.00		0.59	0.00
Multiple Line		0.83	0.00		0.83	0.00
PBX with DID/EUPC		1.20	0.00		1.20	0.00
PBX - All Others		1.04	0.00		1.04	0.00
Hunting		0.00	24.32		0.00	24.32
End User Common Line (EUCL)						
Individual Line 9LM	9LM	6.38	0.00	9LM	6.38	0.00
Multiple Line or Trunk 9ZR	9ZR	6.38	0.00	9ZR	6.38	0.00
End User Port Charges(EUPC)						
Per DID Trunk		1.21	0.00		1.21	0.00
Directory Assistance						
After 5th Call (Per Call)		0.40	0.00		0.40	0.00
<b>Optional Features</b>						
Local Usage Detail, Per Line/Trunk		N/A	N/A		2.98	13.00
<b>Order Charges</b>						
Service Order						
Each Additional Line/Trunk		0.00	60.00		0.00	60.00
Changes to Existing Line/Trunk		0.00	31.00		0.00	31.00
Secondary/Record Order		0.00	12.00		0.00	12.00
<b>Premises Visit Charge</b>						
First 15 Minutes		0.00	32.00		0.00	32.00
Additional 15 Minutes		0.00	12.00		0.00	12.00

## Business Local Exchange Rates (Cont'd.)

	USOC	Monthly (\$)	NRC (\$)
<b>Vertical Features (VF)</b>			
<b>Custom Calling Features</b>			
Call Waiting	ESX	7.43	0.00
Call Forwarding (Variable)	ESM	7.43	0.00
Call Forwarding II			
Busy Line		2.75	0.00
Do Not Answer		2.75	0.00
Busy Line/Do Not Answer		4.00	0.00
Three-Way Calling	ESC	7.43	0.00
Speed Calling			
8 Number Capacity	E8C	5.94	0.00
30 Number Capacity	E3D	9.20	0.00
<b>Custom Calling Discounts</b>			
Each Additional Feature		-1.42	0.00
<b>Ringmate Ring Identification</b>			
One Dependent Number	DRS1X	6.00	0.00
Two Dependent Numbers	DRS2X	10.00	0.00
<b>Phonesmart Features</b>			
Call Return	NSS	2.25	0.00
Caller ID	NSD	4.95	0.00
Caller ID with Name	NNK	5.95	0.00
Call Waiting ID	NWT	4.95	0.00
Call Waiting ID with Name	N7PXA	5.95	0.00
Repeat Dialing	NSQ	2.25	0.00
Repeat Dialing and Call Return	NSP	3.95	0.00
Anonymous Call Rejection	AYK	3.00	0.00
<b>WorkSmart Discounts (%)</b>			
1-Year Commitment		-10.00	0.00
2-Year Commitment		-15.00	0.00
3-Year Commitment		-20.00	0.00
<b>Per-Use Features</b>			
Call Return	NSS	0.50	0.00
Repeat Dialing	NSQ	0.50	0.00
Call Trace	NST	3.25	0.00

## Residential Local Exchange Rates

	USOC	Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Individual Line</b>						
Rate Class A		11.11	39.00		7.82	39.00
Rate Class B		12.10	39.00		7.82	39.00
Rate Class C		13.25	39.00		7.82	39.00
Rate Class D		14.41	39.00		7.82	39.00
Rate Class E		15.69	39.00		7.82	39.00
<b>Usage Allowance</b>		N/A	N/A		4.00	N/A
		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>
<b>Usage Charges (Peak)</b>						
Call Area A		N/A	N/A		0.0700	0.0300
Call Area B		N/A	N/A		0.0900	0.0400
<b>Usage Charges (Off-Peak)</b>						
Call Area A		N/A	N/A		0.0550	0.0150
Call Area B		N/A	N/A		0.0700	0.0200
<b>Additional Charges</b>						
Touch-Tone		0.00	0.00		0.00	0.00
<b>End User Common Line (EUCL)</b>						
Primary Line	9LM	6.38	0.00	9LM	6.38	0.00
Additional Line	9ZRM	6.38	0.00	9ZRM	6.38	0.00
<b>Federal Universal Service Fund</b>						
Primary Line		0.59	0.00		0.59	0.00
Additional Line		0.59	0.00		0.59	0.00
<b>Directory Assistance</b>						
After 5th Call (Per Call)		0.40	0.00		0.40	0.00
<b>Optional Features</b>						
Local Usage Detail, Per Line		N/A	N/A		0.89	10.00

Residential Local Exchange Rates (Cont'd.)

	USOC	Flat-Rate Monthly (\$)	Service NRC (\$)	USOC	Measured Monthly (\$)	4E Service NRC (\$)
<b>Order Charges</b>						
Service Order						
Each Additional Line		0.00	39.00		0.00	39.00
Change to Existing Line		0.00	31.00		0.00	31.00
Secondary/Record Order		0.00	5.70		0.00	5.70
<b>Premises Visit Charge</b>						
First 15 Minutes		0.00	32.00		0.00	32.00
Additional 15 Minutes		0.00	12.00		0.00	12.00



## Residential Local Exchange Rates (Cont'd.)

	USOC	Measured Monthly (\$)	4E Low NRC (\$)	USOC	Low Use Monthly (\$)	Measured NRC (\$)
<b>Individual Line</b>						
All Rate Classes		6.08	39.00		6.05	39.00
<b>Usage Allowance</b>		1.50	N/A		N/A	N/A
<b>Message Unit Allowance</b>		N/A	N/A		30.00	N/A
		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>		<b>First Minute (\$)</b>	<b>Add'l. Minute (\$)</b>
<b>Usage Charges</b>						
<b>Peak</b>						
Call Area A		0.0700	0.0300		0.1650	0.1650
Call Area B		0.0900	0.0400		0.1650	0.1650
<b>Off-Peak</b>						
Call Area A		0.0550	0.0150		0.1650	0.1650
Call Area B		0.0700	0.0200		0.1650	0.1650
		<b>Monthly (\$)</b>	<b>NRC (\$)</b>		<b>Monthly (\$)</b>	<b>NRC (\$)</b>
<b>Additional Charges</b>						
Touch-Tone		0.00	0.00		0.00	0.00
End User Common Line (EUCL)						
Primary Line       9LM		6.38	0.00	9LM	6.38	0.00
Additional Line    9ZRMR		6.38	0.00	9ZRMR	6.38	0.00
Federal Universal Service Fund						
Primary Line		0.59	0.00		0.59	0.00
Additional Line		0.59	0.00		0.59	0.00
Directory Assistance						
After 5th Call (Per Call)		0.40	0.00		0.40	0.00
<b>Optional Features</b>						
Local Usage Detail, Per Line		0.89	10.00		N/A	N/A
<b>Order Charges</b>						
Service Order						
Each Additional Line		0.00	39.00		0.00	39.00
Change to Existing Line		0.00	31.00		0.00	31.00
Secondary/Record Order		0.00	5.70		0.00	5.70
<b>Premises Visit Charge</b>						
First 15 Minutes		0.00	32.00		0.00	32.00
Additional 15 Minutes		0.00	12.00		0.00	12.00

## Residential Local Exchange Rates (Cont'd.)

All Calling Plans	USOC	Monthly (\$)	NRC (\$)
<b>Vertical Features (VF)</b>			
<b>Custom Calling Features</b>			
Call Waiting	ESX	3.81	0.00
Call Forwarding (Variable)	ESM	3.81	0.00
Call Forwarding II			
Busy Line		1.35	0.00
Do Not Answer		1.35	0.00
Busy Line/Do Not Answer		2.00	0.00
Three-Way Calling	ESC	4.51	0.00
Speed Calling			
8 Number Capacity	E8C	2.98	0.00
30 Number Capacity	E3D	5.94	0.00
<b>Custom Calling Discounts</b>			
Each Additional Feature		-0.73	0.00
<b>Ringmate Ring Identification</b>			
One Dependent Number	DRS1X	3.00	0.00
Two Dependent Numbers	DRS2X	5.00	0.00
<b>Phonesmart Features</b>			
Call Return	NSS	2.25	0.00
Caller ID	NSD	4.95	0.00
Caller ID with Name	NNK	5.95	0.00
Call Waiting ID	NWT	4.95	0.00
Call Waiting ID with Name	N7PXA	5.95	0.00
Repeat Dialing	NSQ	2.25	0.00
Repeat Dialing and Call Return	NSP	3.95	0.00
Anonymous Call Rejection	AYK	3.00	0.00
<b>Package Plans</b>			
ValuePack	NLRSA	17.99	0.00
<b>Per-Use Features</b>			
Call Return	NSS	0.50	0.00
Repeat Dialing	NSQ	0.50	0.00
Call Trace	NST	3.25	0.00

Exhibit F -- CLEC 11, Adoption of Model Tariff



## ADOPTION OF A MODEL TARIFF

### 1. General Information

Federal Identification Number 27-0369194

CLEC Authorization Number \_\_\_\_\_ OR Date of Application July 6, 2010

Legal Name Crexendo Business Solutions, Inc.

Trade Name (d/b/a)  
in New Hampshire \_\_\_\_\_

Regulatory Contact Jeff Korn, Chief Legal Officer

Complete Mailing Address 10201 South 51st Street  
Phoenix, Arizona 85044

Phone Number (801) 227-0004

Fax Number (801) 426-6712

E-mail Address sales@crexendo.com

### 2. Declaration of Intention to Adopt the NHPUC Model Tariff

I attest that the applicant adopts the New Hampshire Model Tariff by reference as prescribed in PUC as of:

Date: 6-29-10

**DO NOT FILE A COPY OF NHPUC MODEL TARIFF**

### 3. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized  
Representative Signature \_\_\_\_\_

Printed Name Jeff Korn

Title Chief Legal Officer

Date 6-29-10

NH CLEC App

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
Please mail any documents to the above address.

Exhibit G -- Contact Escalation List

**Network, Interconnection and Provisioning Issues:**

**First Level Contact:**

Name: Patricia Creviston  
Title: Customer Support Manager  
Mailing address: 10201 South 51st Street  
Phoenix, Arizona 85044  
Telephone number: (801) 227-0004  
Toll-Free number: (866) 621-6111  
Facsimile number: (801) 426-6712  
E-mail address: crexendo@myquickresponse.com

**Second Level Contact:**

Name: Jeff Korn  
Title: Chief Legal Officer  
Mailing address: 10201 South 51st Street  
Phoenix, Arizona 85044  
Telephone number: (801) 227-0004  
Toll-Free number: (866) 621-6111  
Facsimile number: (801) 426-6712  
E-mail address: jkorn@storesonline.com

**Third Level Contact:**

Name: Steven G. Mihaylo  
Title: CEO  
Mailing address: 10201 South 51st Street  
Phoenix, Arizona 85044  
Telephone number: (801) 227-0004  
Toll-Free number: (866) 621-6111  
Facsimile number: (801) 426-6712  
E-mail address: sales@crexendo.com